

ZETTLER® Medicall® 800

Mobile answer station

Features:

- Medicall® 800 can send the call information to a suitable PABX, Pager or DECT system via an interface
- Enables the information to be shown on suitable terminals.
- Can be easily configured in Medicall® 800
- Call processing (storing or deleting) can be carried out on terminals that are equipped for that purpose



Mobile answer station

Mobility is a fundamental issue when taking care of patients, residents and others in need of nursing. Care personnel and doctors are constantly on the move between rooms, stations and departments. In order to remain reachable, informed and to cut down on distances walked, staff members can carry cordless terminals (DECT). These PABX terminals have the ability to take on the functions of an answer station. The only prerequisite is an interface between the PABX and the ZETTLER® Medicall® 800 call system from Tyco.

Depending on the configuration of the Medicall® 800 call and communication system - with or without voice support, various functions may be performed by the PABX.

ZETTLER® Medical® 800 Mobile answer station

Basic functions of Medical® 800

In systems without voice communication, the call data i.e. the call type and call line including the callback number of the patient who has made the call, is transferred to the display of the staff member's DECT terminal. Medical® 800 systems with voice capability support optimal terminal answering functions.

The call data is sent to the PABX terminals. The assignment of the calls to specific terminals can be configured as required. The doctor or nurse accepts the call just like a telephone call, and the PABX announces the call data. At the same time, the call data appears on the display, so that the staff member is notified of the patient's situation both visually and acoustically within a minimal amount of time. Once the call is finished, it is reset with the call system.

Every call is processed

If a call cannot be accepted immediately, it can be "stored". It disappears from the terminal display, but the room signal light remains active, signalling - by the flashing presence light that the patient has not yet been visited until the call is manually cancelled in the room. Calls not processed within a defined time are automatically resignalled as "unanswered".

Selective special call forwarding

Special calls, faults and external messages, e.g. from security systems, can be selectively signaled to specific terminals and acknowledged from there. The technical personnel automatically receives fault messages and other relevant status information, service providers receive service calls, the doctors on duty receive emergency and doctor calls, etc. In each case, the designated personnel can initiate the required measures without delay.

Stock Items

Item	Description
Interfaces	Includes the protocols to the PABX, Pager and DECT systems of Alcatel, Ascom, Blick, Bosch, DeTeWe, Ericsson/Nira, Glenayre, KIRK telecom, Matracom, Multitone, Philips, Scope, Siemens

Direct communication

Patients can be contacted directly via the cordless terminal and can be spoken to via the call and communication system - either in handsfree mode via the room terminal or via the patient's handset at the bed. To assure discretion, a monitoring lock is active at all times, which must be actively disabled by the patient called. Just like fixed answer stations, the terminals can also be used to make announcements to rooms, groups and stations.

Call answering simplified

In order to facilitate cordless terminal handling, the care personnel can answer incoming patient calls by simply pressing a button. The calls are received according to their priority. This guarantees that the calls with the highest priority are always processed first.

Simple configuration

The cordless terminal assignments can be easily configured in the ZETTLER® Medical® 800 call and communication system. Different configurations can be programmed and activated at the beginning of the corresponding shift. There is no need to program each device individually as a result of changes within the care organisation.

For further information on how ADT can help you, contact your local ADT Fire and Security office or phone free on **0800 010 999** or visit us at www.adt.co.uk

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